



Partners in Care Training Program

The Acuity® Central Monitoring Station

In an effort to make your transition to the Acuity Central Station as smooth as possible, Welch Allyn offers a number of clinical training options through our Partners in Care training program. This program is designed to provide clinical application instruction to any clinical staff who will be using the Acuity Central Station. Led by experienced RNs or Telemetry specialists, these comprehensive courses include classroom instruction, educational materials, monitoring tips, cleaning recommendations and safety instruction.

Partners in Care Training provides:

- Assistance with workflow analysis configuration choices, and policies/procedures as they pertain to your new Acuity Central Station
- Interactive, hands-on training on the Acuity Central Station
- Educational materials: wall posters/charts, pocket-size quick reference cards, and other monitoring reference guides
- Trainer outlines, competency checklists, tests and evaluations
- Interactive training CD and/or e-learning programs
- Go-Live implementation support for your Acuity Central Station

The Acuity Central Monitoring System has a proven track record of reducing hospital expenses and easing staff workload while increasing patient safety. The Partners in Care training program will allow clinicians to fully utilize the capabilities and see the benefits that your newly installed Acuity Central Station has to offer in your everyday monitoring practices.



Partners in Care ServicesSM

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Creating Your Acuity Training Program

Our Clinical and Telemetry consultants are trained to assist you with developing a training program that fits your clinical workflow. They'll review the various configuration options available on the Acuity Central Station with your facility's chosen staff member. And if you're currently using a different monitoring system, they'll help prepare your staff for the changes they'll be implementing.



3–4 weeks prior to the installation

Discuss your needs with your Welch Allyn Clinical/Telemetry consultant and develop a comprehensive training program.

2–3 weeks prior to installation (Propaq® monitors only)

For those hospitals purchasing an Acuity System that utilizes Welch Allyn's Propaq® series of monitors, it is beneficial to conduct a separate training session on the major features of the monitors themselves. Your hospital account manager can coordinate these training sessions for you. After completion of this training, we also recommend your staff use the Propaq monitors as stand-alone bedside monitors prior to the installation of the Acuity Central Station.

1–3 days prior to installation

Your Clinical/Telemetry consultant will train your staff on an Acuity Central Station and Micropaq®/Propaq® LT monitors in a classroom or lab-type setting. On-site clinical classroom training is based on eight-hour days. We recommend one to two days of classroom training before your system goes live. Each participant will receive quick reference cards to assist them when using our monitoring devices.

Implementation/Go-Live

Go-Live support (after installation) is available in eight-hour-day allotments. We recommend at least 1–2 full days of on-site, Go-Live support for most installations. The Clinical/Telemetry consultant will remain on-site to work with your staff as the Acuity Central Station goes live. If you have less than six days of training listed on your Acuity sales order, training and Go-Live support will be provided during the same calendar week. If there are more than six days listed on the sales order, these days can be scheduled to best support your training needs.

1–2 weeks after implementation

Follow-up calls will be made to address any questions and to insure your complete satisfaction. If a return visit is requested, charges will apply.

Train-the-Trainer courses

In addition to the training above, you can elect to add Train-the-Trainer sessions to your schedule to plan for your own ongoing training program. Here staff leaders such as clinical educators, telemetry technicians, charge nurses and clinical nurse specialists learn how to train, test and evaluate coworkers on the Acuity Central Station. These sessions are 2.5 to 4 hours long and include leave-behind materials such as course outlines and tests for your hospital's ongoing Acuity training program.

(If the number of days in your training schedule exceeds the days allotted to you on your Acuity sales order, you can purchase additional days. Contact your Sales Representative for daily training and support rates.)

For more information about Welch Allyn Support Services, please consult your local Welch Allyn representative, or go to: www.welchallyn.com/services

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