



Quality Assurance & Regulatory Affairs
8500 SW Creekside Place
Beaverton, OR 97008

Voice Prompt

5,336 units manufactured between October 3, 2002 to July 26, 2004 have the potential for loss of voice prompts due to intermittent speaker connection. There have been 10 reports of voice prompt failure. It is not possible to test the unit in advance to determine whether this issue is present. If this issue arises, the visual prompts are not affected, and the delivery of therapy also is not impaired. There are no known injuries or deaths associated with this issue. An upgraded speaker connection will be provided to recalled units.

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